

## The Problem

Creating and maintaining a better level of health

### Information as a Public Good

We need:

- To know the countries' normative and institutional designs.
- Good information for the organizational and health care models on which the designs are based.
- To use the information to impact public policies to provide suitable health care.



# Conceptual Framework

➔ *Information Systems*

✓ *Public Records*

Development  
of People

Skills  
Management

Human  
Resources  
Administration

Rights  
Guarantee

➔ *Focus on Human  
Resources Management*

✓ *A rights-based focus on Health*

# Information Systems on Health Professionals

CHARACTERISTICS	ARGENTINA	PARAGUAY	URUGUAY	CUBA	CHILE
<b>Legal Norms</b>	Laws, Plans, Federal Agreements and Decisions	Laws	Laws and Regulations	Laws and Decrees	Laws and Regulations
<b>Main Objective</b>	Planning and Control Official Approval of MERCOSUR Data	Planning and Official Approval of MERCOSUR Data	Planning and Control Official Approval of MERCOSUR Data	Planning, Information and Control	Guarantee of Health Rights (GES or AUGE)
<b>Administration and Management</b>	Ministry of Health and Provincial Ministries of Health	Ministry of Public Health and Social Well-being	Ministry of Public Health	Ministry of Public Health	Superintendency of Health and Ministry of Health
<b>Computer Support</b>	Argentinian Integrated Sanitarian Information System–SIISA	Professional Registration System (SIREPRO)	National Information System	National Information System	National and Regional Information System
<b>Requirement to Practice</b>	Registration compulsory to practice Professionally at the Federal level	Registration compulsory To Practice Professionally	Registration compulsory to Practice Professionally	Registration compulsory to Practice Professionally	Not registration compulsory but compulsory for the AUGE Plan
<b>Public Information</b>	System on the Web, no Public Information access until 2014	System on the Web, no Public Information access	Web system being designed, the information is not public	System on the Web, no Public Information access	On-line public access Web System

# Continuum of Policies

*Compared Regional situation of the countries*

## Information Policies in Health Human Resources

- **Public Information Policies in the health reforms area**
- **National and international normative rules**
- **Key players: Governments – Universities – Professionals**

## Institutional

- **National health entities: regional and local**
- **Roles and functions of regulation, auditing (control) and audit findings**
- **Communication and dissemination systems**

## Organization and Financing

- **Basic resources and minimally needed technical skills**
- **Technologies appropriate for each country's situation**
- **Public information mechanisms or instruments**

# Conclusions

Good information systems are key to:

- Play a role in the modernization of public management
- Have a growing availability of data for management.
- Plan the availability of health care personnel.



# Recommendations

- Coherent legal and institutional rules.
- Common basic formats and Content standardization.
- Proper management of sources, of the appropriate technologies and information uses.
- Confidentiality and data publicizing criteria.
- Regular auditing.

